

# Recall for Table Saw

## Frequently Asked Questions

### 1. What products are included in the recall?

Only the Porter-Cable brand 10" table saws are affected by the recall.

### 2. How do I identify the products involved in the recall?

This recall involves Porter-Cable brand 10" table saws with model number PCX362010. The saws have a gray body with black accents and the Porter-Cable logo. The model number and serial number are printed on the table saw's nameplate, located on the back of the saw body near the bottom.

### 3. How many products are included in the recall?

About 258,000 products are included in the recall.

### 4. Where and when were the products sold?

Lowe's Stores nationwide from June 2016 through September 2018

### 5. Why are the products being recalled?

The motor can overheat, creating a fire hazard.

### 6. Have any injuries been reported with respect to this product?

No injuries have been reported.

### 7. What should I do if I own a recalled saw?

You should immediately stop using the recalled saw and contact us to see if you are eligible for a refund. Please register for the recall online at [www.recallrtr.com/PCsaw](http://www.recallrtr.com/PCsaw) or call toll-free at 877-206-7151 from 7:30 a.m. to 5 p.m. CT Monday through Friday for more information.

### 8. What is the remedy?

You will receive a refund with the amount depending on the year the saw was manufactured.

### 9. How long will it take to receive the refund?

Please allow up to 7-10 business days to receive your refund check.

### 10. I am unable to register on the website/upload photos can you assist me?

Yes, please call a representative at 1-877-206-7151 between 7:30 a.m. and 5 p.m. (Central Time) Monday through Friday. We can mail you a paper form of the registration and you can send us back the completed form along with the required photographs printed out.

**11. Can I just return my product to Lowe's Stores?**

No. Lowe's Stores cannot receive your saw or provide you with your refund.

**12. My saw appears to be working properly. Can I continue to use it?**

No. You should immediately stop using your saw and register your saw for the recall to receive a refund.

**13. What happens after I register my saw?**

Once you register your saw, we will review your registration as well as the photographs that you have submitted. Once your registration has been approved, it will then be processed to generate your refund check which will be subsequently mailed to you.

**14. Whom can I call if I have any questions about the recall?**

You can contact a representative at 1-877-206-7151 between 7:30 a.m. and 5 p.m. (Central Time) Monday through Friday.